

THE INN AT LOCK SEVEN POLICY

GUEST REGISTRATION POLICY:

- All guests are required to register at the property.
- Check-in time is between 3 PM until 10 PM. Please contact the property well in advance if arrival time is after 10 PM.
- Minimum check-in age is 18.
- Front office desk is open limited hours, daily from 7.30 AM – 10 PM
- Valid government issued photo identification along with a valid credit card are required upon check-in.
- The property may request a cash/security deposit towards any incidental charges at time of check-in.
- Any special requests are subject to availability and cannot be guaranteed.
- Check-out time is 11 AM.

ROOM POLICY:

- Room rates are double occupancy.
- A maximum of 4 people can stay in the room. Extra-person charges are applicable.
- A maximum of 2 children up to 6 yrs old stay free and must be accompanied by
- parent or guardian.

PAYMENT POLICY:

- Credit cards are accepted at the property. Interac Debit cards are also accepted as form of payment upon check-in.
- Payments must be done at the time of check-in.

CANCELLATION POLICY:

- If reservations are cancelled up to 3 days before arrival date, no fee will be charged. If cancelled later or in case of no-show, the total reservation amount of the first night will be charged without any exceptions. During long weekends/extended holiday period, the cancellation time limit will be 5 days before arrival date.
- For group booking cancellations, please contact the property.

GENERAL POLICY:

- The Inn at lock Seven is a pet free property. Pets are not allowed.
- Guests staying at the property have access to complimentary parking on site.
- Guests have access to complimentary wireless internet connectivity on its premises.
- Complimentary newspaper, magazines and ship books from the library are available to read in the lobby area for Guests.

Please note: Every year, the Inn is closed for business from Mid December to Mid March